

## continuous improvement

Quality, technologies, the environment and the QM / UM system (BIMS) are continuously improved and developed. The targets are ambitious and lead to the continuous improvement of our performance and to a reduction in environmental pollution. In all areas, processes and risks are evaluated at regular intervals and if necessary, appropriate measures are determined. Improvements never end!

## customer oriented thinking and acting

Our entire company is focused on the development and manufacture of products of the highest possible quality at fair prices. Quality, adherence to schedules and costs are constantly optimized. The target is to have satisfied and enthusiastic customers. Every employee contributes independently to the realization of customer requirements. We oblige our suppliers to adhere to our quality and environmental requirements.

## quality

Every employee is personally committed to quality and environmental standards. The use of the best available technology, taking economic efficiency into account, guarantees capable, safe and environment friendly manufacturing processes. Maximum quality also includes compliance with demanding environmental standards. Legal and official tasks and requirements represent the minimum standards for us.

## management

The promotion of quality- and environmental awareness as well the personal responsibility, competence and flexibility is a constant task of our managers. The task of every manager is to realize the company quality and environmental targets. Joint planning and implementation of projects, personal role models and a leadership style aimed at participation strengthen the quality and environmental awareness of all employees.

## quality-& environmental policy

**BÖGRA**  
competence in bronze

## avoidance of mistakes

Through prevention and targeted consideration of all processes, we strive for 100 percent quality fulfillment with trained and motivated employees. Errors should be avoided and not eliminated. Out of mistakes originate opportunities and ideas!

## environmental protection

The protection of the environment by using the current state of technique, in regard to economic viability, is a part of our daily actions. The environmental protection is supported by the economical use of resources and low-emission and low-waste production techniques. With the implementation of the environmental management DIN EN ISO 14001, we are intensifying our efforts towards efficient and sustainable environmental protection.

T. Linser  
(Managing Director)



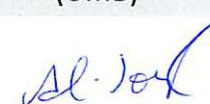
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